

Replacement of City's Enterprise Resource Planning System

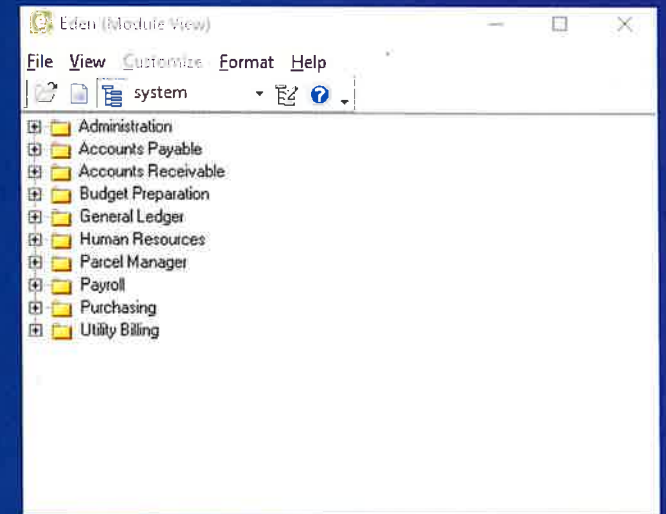
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What is ERP?

- Pillar of Finance and HR Operations
- Largest and most complex technology project a City can undertake
- Enables organizational efficiency

Existing ERP Solution

- Tyler Eden
- Deployed in 1997
- No longer supported after March 1, 2027



Selection of Tyler Enterprise ERP

- Evaluating options since May 2023
- Several on-site and remote product demonstrations
- Presented to Finance Committee and City Council

Cost

	Implementation		Post Implementation **			Total
	Year 1	Year 2	Year 3	Year 4	Year 5	
Tyler Technologies				5% CPI	5% CPI	
Implementation Services	\$ 279,550	\$ 279,550	\$ -	\$ -	\$ -	\$ 559,100
Annual Maintenance	255,302	255,302	255,302	268,067	281,470	1,315,444
Eden (6 month Credit)*	(39,796)	-	-	-	-	(39,796)
Tyler Technologies Costs	\$ 495,056	\$ 534,852	\$ 255,302	\$ 268,067	\$281,470	\$1,834,748
Koa Hills (PM Services)	\$ 120,000	\$ 120,000	\$ -	\$ -	\$ -	\$ 240,000
Temporary Employees (Staff Coverage)	\$ 50,000	\$ 50,000	\$ -	\$ -	\$ -	\$ 100,000
Total Estimated Project Costs	\$ 665,056	\$ 704,852	\$ 255,302	\$ 268,067	\$281,470	\$2,174,748

* Year 1 includes 6 month credit for current Eden ERP System

** Years 4 and 5 include 5% maximum CPI increase per agreement

Finance

Tyler Enterprise ERP

- Tyler Content Manager (TCM) provides electronic documents and attachments
- TCM provides an intuitive user interface for system workflow, such as processing invoices and cash receipts
- Tyler's Hub Platform centralizes access to information. Robust financial reporting, budget tracking, and document retention
- Tyler's Utilities Pro module automates utility billing while providing dynamic reporting capabilities in an intuitive user interface

Project Manger

Koa Hills

- 80+ ERP Implementations
- Various agencies on Eden to Enterprise ERP
 - ✓ Conduct regular status meetings with core project team members
 - ✓ Serve as the City's Project Manager in monitoring and reporting on project status
 - ✓ Collaborate with Tyler project management on the scheduling of resources and tasks
 - ✓ Ensure that Tyler project deliverables are fulfilled
 - ✓ Provide core-team and end-user training
 - ✓ Track the project budget

Human Resources

Project Manager

- Provides credibility to the implementation process
- Serves as an impartial third party to implement changes for optimal workflow
- Assists staff struggling with change to new system
- Preserves positive internal staff relationships

Tyler Enterprise ERP

- Trusted system for government entities
- Converts manual processes to automated for efficiencies
- Greater ability to track and report on specific metrics for analytics
- Import capabilities from other systems (NeoGov, Telestaff)

Tyler Technologies' Presence in California

Mendocino County
City of Pasadena
City of Santa Barbara
City of Newport Beach
City of Walnut Creek
City of Simi Valley
City of Santa Fe Springs
City of Shafter
City of Manhattan Beach
City of Westminster
City of Berkeley
Helix Water District
City of Fontana
City of Temecula
City of Dublin
City of El Cajon
City of Fresno
San Jose USD
City of Vacaville
City of San Juan Capistrano
City of Rancho Palos Verdes
West Contra Costa USD
Contra Costa County Office of Education (& 16 Dist.)
Delta Diablo Sanitation Dist.
South Coast Water District
Las Virgenes Municipal WD
Padre Dam Municipal Water Dist
Riverside County Transportation
San Diego Association of Govt.
Dublin San Ramon Serv Dist.
San Bernardino Water Dept
Cucamonga Valley Water
Nevada Irrigation District
Indio Water Authority
City of Rialto
Otay Water District
City of Redondo Beach

City of Santa Monica
City of El Centro
City of Encinitas
City of Lakewood
City of Martinez
City of Upland
City of Benicia
City of Madera
City of Burlingame
City of Pleasanton
Bonita USD
Marin County
City of Lompoc
City of Poway
City of Ceres
City of Hanford
City of Watsonville
City of Victorville
City of Albany
City of Redding
Plumas County
City of Ukiah
City of Fremont
Lassen County
City of Turlock
City of Yorba Linda
City of Bakersfield
City of Beverly Hills
City of Indian Wells
Vallejo Flood & Water Dist.
City of Cathedral City
City of Hawthorne
Santa Margarita Water Dist.
Encina Wastewater Authority
El Monte City School Dist.
East Side Union HSD
City of Long Beach
San Joaquin Delta CCD

City of Monrovia
City of Richmond
City of Palmdale
City of San Carlos
El Dorado County
City of Hayward
City of Culver City
City of Mission Viejo
City of Loma Linda
City of Covina
City of Rocklin
City of Perris
City of Taft
City of Chino
City of Lodi
Town of Danville
City of Chula Vista
City of Chino Hills
City of Rancho Mirage
Santa Barbara USD
City of La Mirada
San Bernardino County
Alameda County Waste Comm.
Midpeninsula Reg. Open Space Dist.
Golden Gate Bridge Highway & Transportation Dist.
Hayward Area Rec & Park Dist
Sacramento Public Library Auth.
Desert Water Agency
Canine Companions for Ind.
City of San Ramon
City of Hemet
Placer County Water Agency
Central Fire Dist. of Santa
City of La Canada Flintridge
North County Transit Dist.
Sacramento Area Sewer Dist.

City of Wasco
City of Woodland
City of Redlands
City of Diamond Bar
City of Monterey Park
City of Stockton
City of Alameda
City of Coronado
City of Oxnard
City of Rohnert Park
Visalia USD
Clovis USD
City of Gilroy
City of Merced
City of Carson
City of Palm Springs
City of Fairfield
City of Morgan Hill
City of Hillsborough
City of Farmersville
City of San Marcos
City of Glendale
City of Paso Robles
City of Tracy
City of Vista
City of Lemoore
City of Indio
City of Union City
City of National City
City of Citrus Heights
City of Fullerton
Cruz County
Town of Apple Valley
City of Huntington Park
City of Solana Beach
City of Vernon
City of Yucaipa
Napa County

City of Napa
Yuba County
City of Oroville
City of West Covina
City of Lancaster
City of Lincoln
City of Port Hueneme
Town of Los Gatos
City of Livermore
City of Glendora
City of Los Altos
City of La Habra
City of Laguna Beach
City of Oakley
City of Arroyo Grande
City of Menifee
City of Pacifica
City of Tulare
City of Alhambra
City of Milpitas
Del Norte County
City of Daly City
City of Orange
City of Coachella
Port of Stockton
City of San Rafael
City of San Bruno*
City of Davis*
City of Yuba City*
City of El Segundo*
City of Pittsburg

*contract negotiations



Demo Tyler Hub



Questions?